

Sean Lobb

Indianapolis, IN 46201
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Recent Business-IT graduate with foundational knowledge in Information Systems Management with hands-on experience gained through academic internship and live productions. Demonstrates strong teamwork, problem-solving, and time management skills. Eager to start career and make meaningful contributions in an IT role.

Skills

- Microsoft Office: Word, Excel, Power Point, Outlook
- Programming Languages: HTML/CSS(familiar) SQL(familiar) Python(versed)
- Operating Systems: Windows(versed) Mac OS(familiar)
- Proficient in assembling and troubleshooting desktop computers
- Ticket management
- Security awareness
- Excellent problem-solving skills
- Clear verbal and writing ability
- Advanced organizational skills
- Patience

Work History

IT Help Desk Technician

Shawnee State University, Portsmouth, OH

August 2024 - December 2024

A public university in Portsmouth, OH known for its personalized learning, academic excellence, and commitment to student success

- Provided Tier 1 IT support to non-technical internal users through desk side support services.
- Resolved student and staff inquiries and provided technical assistance over phone and in person.
- Responded to support requests from faculty and patiently walked individuals through basic troubleshooting tasks.

Stage Technician

IATSE Local 30, Indianapolis, IN

May 2023 - Current

An organization of Theatrical Professionals. Members include some of the best sound technicians and engineers, lighting technicians, riggers, and stage carpenters that can be found in any area

- Experienced in working behind the scenes in theater, film, television, and local performances
- Responsible for installing scenery, lights, sound, props, rigging, and special effects for live shows
- Diagnosed and resolved problems with AV equipment and media management systems.

Automotive Parts Inventory Clerk

AutoZone, Indianapolis, IN

August 2016 - December 2020

The leading retailer and distributor of automotive replacement parts and accessories

- Managed inventory, ensured accurate stock count, and minimized product shrink
- Completed sales, made referrals, and cross promoted products
- Prioritized customer concerns by correctly identifying issues and offered ideal solutions

Education

Shawnee State University at Portsmouth, OH

Bachelor of Science in Business Administration - Information Systems
December 2024